IRCT’s Global Standards on Rehabilitation

Survivors can expect services that are:

- **Participatory**: Ensure you can provide anonymous feedback and receive a prompt response, and, if you wish, make a meaningful contribution to the design and delivery of future rehabilitation services.

- **Survivor Centred**: Provide you with ethical treatment based on consent, confidentiality and the “do no harm” principle, shaped around your unique well-being needs and that helps you improve your overall quality of life.

- **Justice Oriented**: Support you in accessing justice processes, to have your case fully documented, and to advocate for the eradication of torture.

- **Informed**: Ensure you are provided with relevant information about services in a language that meets your needs, and that your choices are respected.

- **Professional**: Offer professionals who are suitably qualified, trained and experienced to deliver best-practice, evidence-based services.

- **Independent**: Provide services that are independent of external influence in which decision-making is transparent, accountable and prioritised towards your best interests.

- **Family Focused**: Include the rehabilitation needs of your family, in particular children, in the services you receive.

- **Safe**: Provide services that ensure my safety and in which I am informed of, and can contribute to, safeguarding measures.

- **Accessible**: Ensure your equal access to rehabilitation services regardless of your ability to pay or legal status, without discrimination.

**Learn more at irct.org**